

Company Profile

Boston-based Liberty Mutual Holding Company Inc., the parent corporation of the Liberty Mutual Insurance group of entities (the "Company" or "LMHC"), is a diversified global insurer and third largest property and casualty insurer in the U.S. based on 2017 direct written premium. The Company also ranks 68th on the Fortune 100 list of largest corporations in the U.S. based on 2017 revenue. LMHC, through its subsidiaries and affiliated companies, offers a wide range of property and casualty insurance products and services to individuals and businesses alike. LMHC employs nearly 50,000 people in over 800 offices throughout the world.

Functionally, the Company conducts substantially all of its business through two business units: Global Retail Markets and Global Risk Solutions, with each operating independently of the other in certain areas such as sales, underwriting, and claims, but, as appropriate, collaborating in other areas such as actuarial and financial. Management believes this structure provides increased synergy to the Company and permits each business unit to execute its business strategy and/or to make acquisitions without impacting or disrupting the operations of the other business unit.

Business Units

Global Retail Markets, "GRM" combines the Company's local expertise in growth markets outside the U.S. with strong and scalable U.S. capabilities in order to take advantage of opportunities to grow its business globally. GRM comprises three market segments:

- **U.S.** consists of Personal Lines (formerly U.S. Consumer Markets) and Business Lines (formerly Business Insurance). U.S. Personal Lines sells automobile, homeowners and other types of property and casualty insurance coverage to individuals in the United States. U.S. Business Lines serves small commercial customers through an operating model that combines local underwriting, market knowledge and service with the scale advantages of a national company.
- **West** sells property and casualty, health and life insurance products and services to individuals and businesses in Brazil, Colombia, Chile, Ecuador, Spain, Portugal, and Ireland.
- **East** sells property and casualty, health and life insurance products and services to individuals and businesses in Thailand, Singapore, Hong Kong, Vietnam, Malaysia, India, China, and Russia.

Top 3 lines by NWP (\$M) – Full Year 2018

Private Passenger Automobile	\$13,987
Homeowners	\$6,546
Commercial Multiple-peril	\$1,981

Global Risk Solutions, "GRS" offers a wide array of property, casualty, specialty and reinsurance coverages distributed through brokers and independent agents globally. The segments for GRS are as follows:

- **Liberty Specialty Markets** includes all Global Risk Solutions business outside of North America.
- **National Insurance** includes U.S. admitted property and casualty in excess of \$150K annual premium.
- **North America Specialty** primarily includes specialty lines and non-admitted property and casualty in North America.
- **Global Surety** is a leading global provider of contract and commercial surety bonds to businesses of all sizes.
- **Other Global Risk Solutions** primarily consists of internal reinsurance programs across the Liberty Mutual enterprise.

Top 3 lines by NWP (\$M) – Full Year 2018

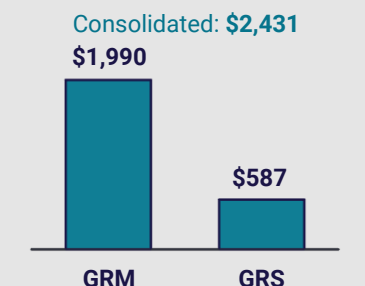
Specialty Insurance	\$4,547
Reinsurance	\$2,487
Workers Compensation	\$1,373

Full Year 2018

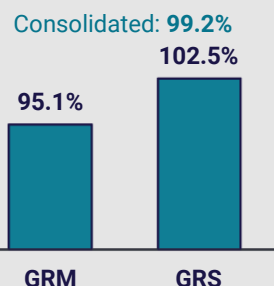
Net Written Premium (\$M)



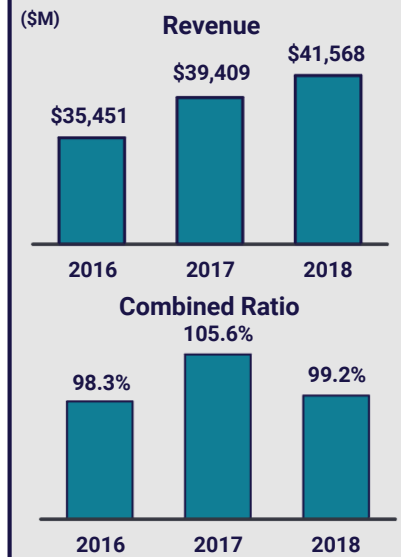
Pre-tax Operating Income (\$M)



Combined Ratio



Liberty Mutual Holding Company



Management Team

- **David H. Long**, Chairman and Chief Executive Officer
- **Neeti Bhalla Johnson**, EVP; President and Chief Investment Officer, Investments
- **Melanie M. Foley**, EVP; Chief Talent & Enterprise Services Officer
- **James F. Kelleher**, EVP; Chief Legal Officer
- **Kevin H. Kelley**, Vice Chairman, Global Risk Solutions
- **Dennis J. Langwell**, EVP; President, Global Risk Solutions
- **James M. McGlennon**, EVP; Chief Information Officer
- **Christopher L. Peirce**, EVP; Chief Financial Officer
- **Timothy M. Sweeney**, EVP; President, Global Retail Markets
- **Mark C. Touhey**, Senior Vice President and Secretary
- **Alison B. Erbig**, Senior Vice President and Comptroller
- **Anthony G. Martella, Jr.**, Senior Vice President and Chief Actuary
- **Laurance H.S. Yahia**, Senior Vice President and Treasurer