

# Today's Agenda

Introduction & Welcome	<b>Nik Vasilakos</b> Treasurer
Liberty Mutual Overview	Tim Sweeney President & Chief Executive Officer
Global Retail Markets	Jim MacPhee President, Global Retail Markets
Global Risk Solutions	Neeti Bhalla Johnson President, Global Risk Solutions
Liberty Mutual Investments	Vlad Barbalat Chief Investment Officer
Financial Update	Chris Peirce Chief Financial Officer



Q&A

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# Liberty Mutual Overview

Tim Sweeney, President & Chief Executive Officer



## Liberty Mutual Overview

We exist to help people embrace today and confidently pursue tomorrow

### **Businesses**

### Global Retail Markets (GRM)

Personal & Small Commercial **\$34B** 2022 NWP

### Global Risk Solutions (GRS)

Commercial, Specialty & Reinsurance **\$15B** 2022 NWP

### US

Personal Lines & **Business Lines** 

**\$30B** NWP

#### **East**

Thailand. Singapore, Hong Kong, Vietnam, Malaysia, India & China **\$1B** NWP

#### West

Brazil, Colombia. Chile, Ecuador, Spain, Portugal & Ireland

\$3B NWP

### North **America**

\$7B NWP

### Liberty **Specialty** Markets

\$4B NWP

### Liberty Mutual Reinsurance

\$3B NWP

### **\$1B** NWP

Global

Suretv

### **Liberty Mutual Investments (LMI)**

Manages Liberty Mutual's global investable financial assets **\$101B** invested assets as of 12/31/2022

Based on 2021 direct written premium. <sup>2</sup> Based on 2021 gross written premium, excluding state-owned companies. <sup>3</sup> Based on 2021 revenue, as reported

### **Key Highlights**

- Founded in 1912
- Headquartered in Boston, MA
- Mutual holding company structure
- 50,000+ employees worldwide
- 6<sup>th</sup> largest P&C writer in the US<sup>1</sup>
- 6th largest P&C writer globally<sup>2</sup>
- **78**<sup>th</sup> among Fortune 500 companies<sup>3</sup>
- Operations in 29 countries
- Broad distribution capabilities
- Extensive product offering with roughly 50/50 split between personal and commercial lines



## **Executive Leadership Team**



**Tim Sweeney**President &
Chief Executive Officer
President since Jun. 2021; CEO since Jan. 2023
At Liberty since 1993



Vlad Barbalat
Chief Investment Officer &
President, LMI
In role since Jul. 2021
At Liberty since 2017



Neeti Bhalla Johnson
President, Global Risk Solutions
In role since Jul. 2021
At Liberty since 2013



Monica Caldas
Chief Information Officer

In role since Jan. 2023 At Liberty since 2018



Melanie Foley
Chief Administrative Officer

In role since Jul. 2022 At Liberty since 1996



Chief Legal Officer & Secretary CLO since Jan. 2022; Secretary since Jan. 2023 At Liberty since 2014



**Jim MacPhee**President, Global Retail Markets

In role since Jul. 2021 At Liberty since 1991



Chris Peirce
Chief Financial Officer

In role since Jan. 2018 At Liberty since 1995



**Ann Stanberry**Chief Strategy Officer

**Damon Hart** 

In role since Sept. 2021 At Liberty since 2015





## **Our Strategy**

# We aspire to **win with purpose, together** guided by our commitment to **integrity**, **profit and growth**, in that order

### **Long-term outcomes of Success:**

Consistent, Strong Profitability

Most Trusted Global Insurance Brand

Best Place to Work

Leading Global P&C Premium Ranking

### **Driven by a focus on Five Near-term Priorities:**

Profitability and capital efficiency

Underwriting and innovation

Digital, data and analytics

High-performing, equitable and inclusive culture

Brand strength and ESG leadership



## **Key Financial Targets**

Guided by our commitment to integrity, profit, and growth, our near-term focus is on profitability

Double digit ROE

95% combined ratio

92% combined ratio for GRS

8

95% combined ratio for GRM

Business targets



## **Industry Trends**

**Long Term Trends Near Term Headwinds Inflationary Elevated Value Chain Emerging** 9 **Catastrophes** Changes **Markets Pressures** Social and Advances in **Geopolitical** Market Al, Digital **Climate Tensions Volatility** & Data **Factors** 



## **ESG Strategy**



Created Office of Sustainability

2019

Published first ESG Report

Joined UN PRI

2020

Committed to 50% reduction of global operational emissions

Joined PCAF

2021

Formed Governance & Sustainability Committee of Board

2022

### **ESG Governance Structure**

**Liberty Mutual Holding Company Inc. Board of Directors** 

**Board of Directors Governance and Sustainability Committee** 

### **Executive Leadership Team**

### **ESG Executive Committee**

Committee Chair: Chief Sustainability Officer Members: Small group of senior executives, including leaders overseeing businesses and corporate functions

**Ad Hoc ESG Working Group** 

**Climate Council** 

### **ESG Priorities**

- Enhance modeling and risk mitigation related to impacts of climate change to help protect customers
- Stand by our customers and clients in their climate transition journeys
- Insure and invest in innovation and technologies that are foundational to a decarbonized future
- Improve lives and communities through our philanthropy
- Advance diversity, equity and inclusion



## Key Takeaways and Focus Areas

- Improving profitability while de-emphasizing growth
- Driving sustainable improvement in commercial lines underwriting
- Taking action to combat social inflation and legal system abuse
- Enhancing brand strength and progressing against ESG priorities
- Fostering a high-performing, equitable and inclusive culture
- Bolstering capabilities across digital, data and analytics





# Global Retail Markets

Jim MacPhee, President of Global Retail Markets



### **GRM Overview**

### Leading provider of personal and small commercial products in 8 markets across 15 countries

### Regions<sup>1</sup>



Personal Lines \$24.3B Business Lines \$5.5B







Brazil, Colombia, Chile, Ecuador, Spain, Portugal & Ireland



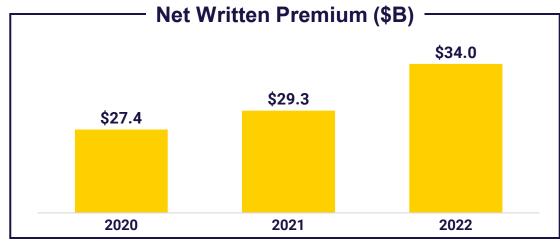
Thailand, Singapore, Hong Kong, Vietnam, Malaysia, India & China

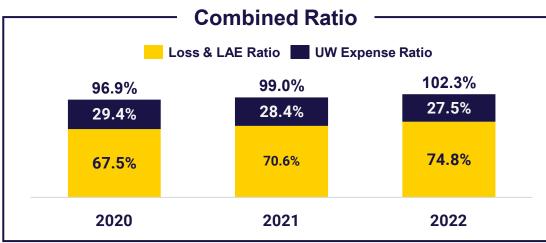
### **Key Highlights**

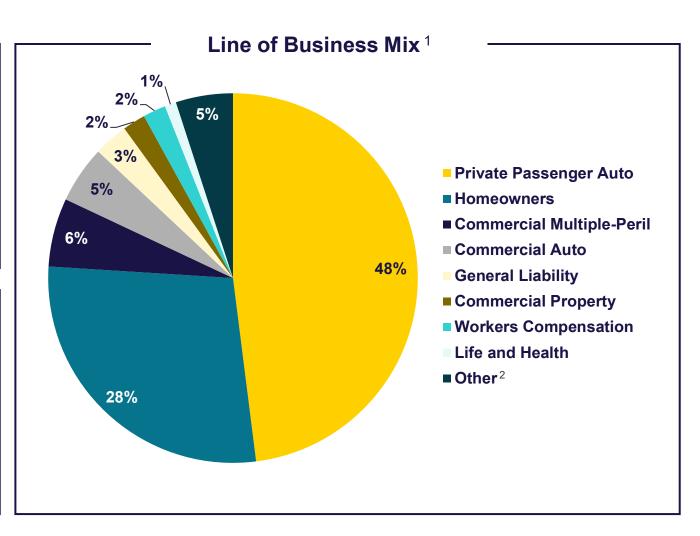
- \$34.0B in net written premiums
- Multi-channel distribution strategy
- 33,000+ global employees
- Operates in 8 markets across 15 countries representing 51% of global GDP<sup>2</sup>
- 2<sup>nd</sup> largest in the independent agency channel for personal and small commercial lines in the U.S.<sup>3</sup>
- 3<sup>rd</sup> largest homeowners writer in the U.S.<sup>3</sup>
- 6<sup>th</sup> largest private passenger auto writer in the U.S.<sup>3</sup>
- 6<sup>th</sup> largest personal lines writer in the U.S.<sup>3</sup>

<sup>&</sup>lt;sup>1</sup> Based on 2022 NWP; excludes GRM Reinsurance. <sup>2</sup> Sourced from 2021 IMF data. <sup>3</sup> Based on 2021 DWP; includes State Auto full-year 2021 results.

### **GRM Business Profile**







- Files

<sup>&</sup>lt;sup>1</sup> Based on 2022 full year net written premium.

<sup>&</sup>lt;sup>2</sup> Premium related to other personal and commercial lines including personal accident, bonds, small and medium enterprise, marine and cargo lines of business, and internal reinsurance

## **GRM Operating Model**

Our operating model supports winning by market, with three regions supported by global functions

### **Global Retail Markets**

### **Our Regions:**



GRM US

Personal Lines
Business Lines



Pablo Barahona GRM West

Andes MCM, Brazil, WEM MCM



Defne Turkes
GRM East

Asia MCM, China, India, Malaysia

### **Our Global Functions:**



Parker Koppelman Product



Ed Peña Finance



Sam Catcott Actuary



Jamey Czapla Legal



Kara Oliveto Talent



Andrew Palmer Technology

#### What Our Model Enables



Industry-leading global capabilities and local expertise that create a competitive advantage



Scale and diversification across an intentional geographic footprint



A focus on efficiency and effectiveness to deliver the **best value** for our customers, agents, and partners



A high-performing diverse, equitable and inclusive culture to empower the best talent of all backgrounds



# Our goal and long-term priorities align with our enterprise focus, and our immediate priority is driving to target profitability

**Our Goal** 

Consistently produce a 95% combined ratio and maintain a leading market position globally as we bring peace of mind to even more individuals & small business owners

Long-Term Strategic Priorities

Build scale in US
Personal Lines through
sustained profitable
growth

Build an engine for profitable growth to be a winner in US Small Commercial Lines

Take decisive action to achieve target returns and industry growth in West Region

Drive to target returns while accelerating growth and building scale in East Region

Our focus in the immediate term is driving to target profitability across our business segments, executing across Value, Access & Ease



### **Value**

Delivering the best price to our customers



### Access

Building broad and innovative distribution access



### Ease

Making it easy for customers and partners to do business with us



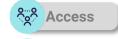
# We are laser-focused on actions to address the inflationary pressures of the current economic environment

We are carefully managing our business in response to the current inflationary environment Taking rate actions to combat elevated loss trends Deploying targeted underwriting actions Reducing marketing and media spend

We remain focused on disciplined catastrophe management across three main dimensions Managing concentration in highly CAT exposed geographies Deep understanding of risk that allows for segmented pricing and underwriting by peril Consistently disciplined pricing for the risk we assume









# U.S. Personal Lines: We are taking actions to drive segmentation, decision support and efficiency

Investing in rapid pricing program enhancements and expert underwriting



Investing in **capabilities** that increase our **speed-to-market** 



Enhancing data availability and analytical sophistication



Increasing **focus** on enhancing **core underwriting** capabilities

Leveraging data & analytics to mitigate claims severity trends



**Auto:** Pivot adjusters to more complex claims through automation of simple claims/tasks



Casualty: Leverage new predictive models and Optical Character Recognition to identify high risk claims early



**Property:** Transitioned to new and improved estimating platform with increased automation

Managing expenses to drive savings & efficiency



Identifying **digital-first solutions** to drive productivity and equip our organization to handle rapid growth



Automating processes and modernizing our technology and data infrastructure



Leveraging **strategic partnerships** to drive efficiency across our global organization









Focused investments in capabilities critical to long-term sustainable profitable growth

We are **broadening agency access** while improving our efficiency

We are **enhancing our direct and partner capabilities** and optionality



### **Independent Agent**

Modernizing technology and enhancing product and pricing launches



### Comparion

Moving to a comparative rater and investing in agency infrastructure



### **Direct**

Continuing to improve throughput and marketing and media effectiveness



### **Partnership**

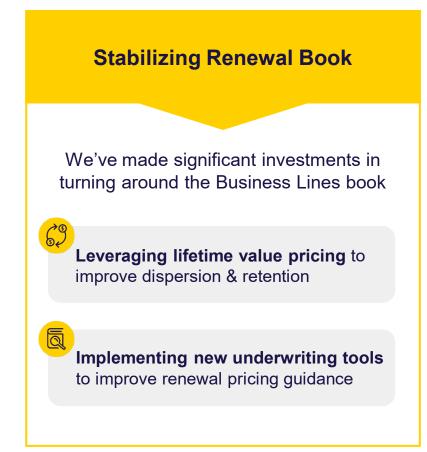
Embedding products in the partner ecosystem and creating optionality







# U.S. Business Lines: We are leveraging PL capabilities and building sophistication to enable profitable growth and reduce our expenses















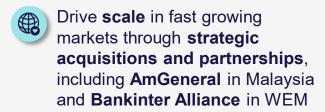
# East & West: We are focused on building scale and leading core capabilities to enable sustainable profitable growth

We will execute our winning capabilities across Value, Access, and Ease

### Delivering the best price to our customers

- Continue investing in pricing and underwriting sophistication
- Streamline and optimize the Claims handling process
- Drive overall operational efficiency through process excellence, automation and advanced analytics

### Building broad and innovative distribution access



Develop low touch tools & processes to streamline the customer, agent, and partner experience

### Making it easy for customers & partners to do business with us



Invest in data-driven decision making & analytics capabilities

Focus on digital, self-service capabilities across the customer, agent and partner lifecycles

## Key Takeaways and Focus Areas

- We will focus on delivering value, broadening access, and making it easy for our customers and partners to do business with us to drive sustained profitable growth.
- We will keep an expense-focused mindset to deliver value to our customers while reinvesting in key capabilities.
- We will focus on superior pricing and underwriting capabilities.
- We will deliver best-in-class data-driven digital experiences for our customers and agents.
- We will be the best place to work by creating a high-performing, equitable and inclusive culture to empower the best talent of all backgrounds.
- We will advance our ESG priorities.





# Global Risk Solutions

Neeti Bhalla Johnson, President of Global Risk Solutions



### **GRS** Overview

Offers a wide array of property, casualty, specialty and reinsurance products and services distributed through brokers and independent agents globally

Segments<sup>1</sup>

North America \$7.0B (NWP)

North America

Commercial &

Specialty

Liberty Specialty Markets \$3.7B (NWP)

Liberty Mutual \$2.6B (NWP)

> Global Commercial & Contract Bonds

Global

Surety

\$1.3B

(NWP)

Global Commercial & Specialty

Reinsurance

Assumed

Reinsurance

**Business** 

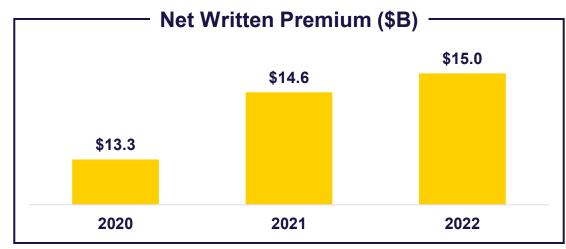
### **Key Highlights**

- \$15.0B in 2022 net written premium
- 10K+ global employees
- 24 country operations writing risks sourced from 100+ different countries
- First carrier to partner with Willis Towers Watson on Climate Transition Pathway to support energy transition
- 1<sup>st</sup> in Global Surety <sup>2</sup>
- 1st in U.S. Inland Marine 2
- 4<sup>th</sup> largest U.S. Commercial & Specialty lines writer <sup>2,3</sup>
- 8<sup>th</sup> largest U.S. Excess & Surplus lines carrier <sup>2</sup>

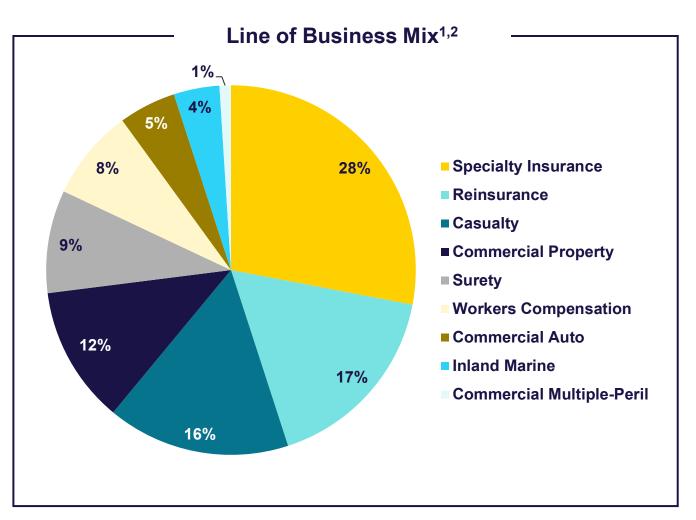


Based on 2022 NWP; excludes GRS Other. <sup>2</sup> Based on 2021 DWP. <sup>3</sup> Includes small commercial DWP reported within GRM.

### **GRS Business Profile**









<sup>&</sup>lt;sup>1</sup> Based on 2022 full year net written premium.

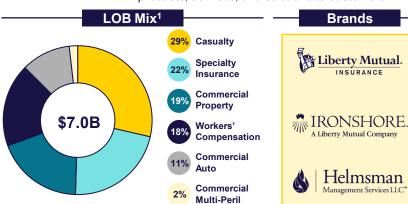
<sup>&</sup>lt;sup>2</sup> Excludes "Other Reinsurance" of (\$140) million.

<sup>&</sup>lt;sup>3</sup> UW Expense Ratios include dividends to policyholders.

### **GRS Segments Overview**

#### North America

Aligns property, casualty, and specialty businesses to deliver a full breadth of products, services, and solutions to customers in North America



### **Products** Workers' Compensation

Commercial Auto

Umbrella

Commerce Property Commercial

Fig Excess

( ) Healthcare Liability

Professional

Lines

Environmental

Marine

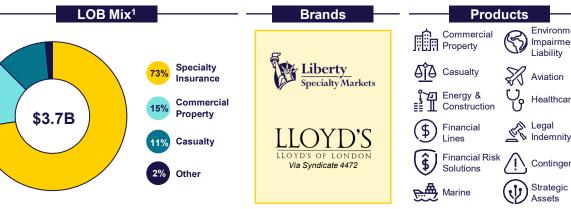


Mortgage



### **Liberty Specialty Markets**

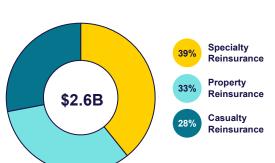
Provides commercial and specialty products for businesses across the globe through the Company and Lloyd's markets



### **Liberty Mutual Reinsurance**

Provides a broad portfolio of property, casualty, and specialty reinsurance products to businesses across the globe

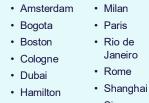
### LOB Mix<sup>1</sup>



#### **Brands**



#### Locations



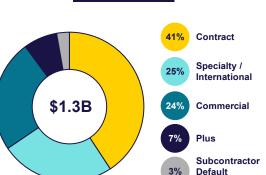
#### Singapore London Stamford Luxemboura Sydney Madrid

### Mexico City

### **Global Surety**

Issues bonds worldwide and underwrites all types of contractors and corporations for local, regional, national, and multinational customers

#### LOB Mix<sup>1</sup>



#### **Brands**



#### Locations

- Australia Mexico Belaium Netherlands
- Brazil Peru
- Canada Singapore
- · Chile Spain
- Colombia United
- Kingdom France
- Germany
- United States
- Italy
- Hona Kona

GRS is foundationally strong, with a global presence diversified across established and respected (re)insurance franchises

Environmental

Aviation

Healthcare

Contingency

<sup>&</sup>lt;sup>1</sup> LOB Mix is based on 2022 full year net written premium.

### Despite our strong foundation, there is a clear case for transformational change

1

Competition in the market has intensified as systemic and macro trend headwinds continue to challenge our industry



Rising Loss Trends



Emerging Risks



Geopolitical Tensions



Climate Change



Potential Recession



Elevated Inflation

We expect aggregate rate increases to exceed the aggregate loss trend in 2023, though not as positive as in recent years

3

The journey forward is more than positioning ourselves – we are building a commercial and specialty (re)insurer for the future

#### Clients & partners need us more than ever

- Commercial and specialty (re)insurers are well positioned to help clients understand, prepare, mitigate, and manage their risks
- There is an increased importance on underwriting and pricing risk, especially in emerging risks
- Building resilience against causes of business interruption is becoming a strategic priority for companies

#### The market demands a bolder approach

- Future market leaders will need to be agile to capture opportunities as the nature of risk evolves
- The performance gap between industry leaders and laggards will expand as hard market conditions start to soften
- While the industry is heavily fragmented, leaders are making bold choices to set their businesses up for future success

These headwinds are likely to persist, but our beliefs about the future indicate that we are at an important inflection point



Long-accepted global business models are challenged



Client expectations of carriers are growing beyond traditional risk transfer



Risk is evolving and volatile, increasing the protection gap



The industry should welcome outside capital partners to solve global issues



Success will be determined by dynamic, data driven UW centric cultures and risk expertise



Digital and analytics capabilities will enhance risk insights and transactional efficiencies



Carriers need to deliver on existing coverages and address new risks



The Industry must attract, retain, and develop new and diverse talent

4

To build the commercial and specialty (re)insurer of the future, we've made strategic choices to focus on the following areas:



### **Pricing & Portfolio**



Embracing strategic partnerships & technology



### Product & Risk Insights —

- Staying close to client needs and focusing on capabilities that matter the most to them
- Remaining risk aware as we respond to new and emerging risks

To win, GRS can no longer be everything to everyone. We have facilitated a large-scale transformation built around our Strategic Choices

### GRS has facilitated a large-scale transformation

We have launched an integrated business model, focused on a "One GRS" mindset, with each segment viewed as a part of the whole



We have established our core objectives as a clear 'north star' – Provide exceptional value to partners and clients, deliver consistent risk-adjusted underwriting profitability through the cycle, and capture the performance gap opportunity.



Success will be measured by disciplined execution and accountability – We've aligned on key performance metrics to hold ourselves accountable to, while focusing on integrity, profit, and growth, respectively.



In pursuit of our core objectives, we have made strategic choices – Key decisions have been made across our global operating model to execute on our strategy; we will enhance our risk expertise and build a foundation for profitable growth.



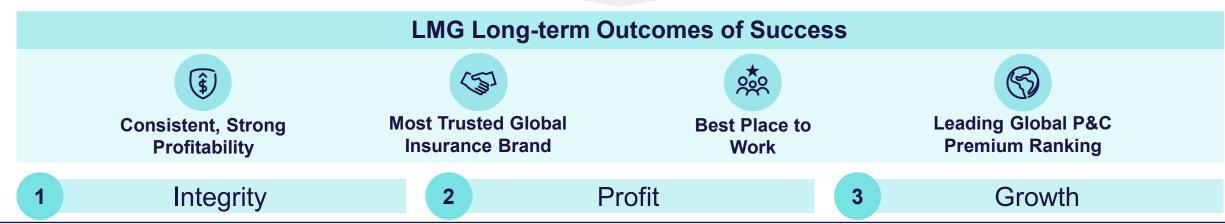
We are combining our internal knowledge and brand favorability with external perspectives to support our cultural transformation – A clear north star, an emphasis on role modeling a high-performance culture, and embracing our mutual structure to build GRS the right way for the long-term

The transformation is underway, and we have put in place the business model we need to execute and succeed.



# By aligning our key performance targets with our three objectives and LMG long-term success measures, we are maximizing the value for LMG







# An important decision we have made within our global operating model is to organize around supply and demand pillars



The global operating model is more than an org chart. It encompasses multiple components, including strategy, capabilities, processes, tech, talent, etc. required to achieve global scale and maximize the value of One GRS

# To enable our operating model, we have continued to build out the leadership team, adding new talent and new roles



Bringing these pillars to the market as One GRS will deliver a globally integrated firm into each local interaction with our clients and broker partners

We have created our GRS Underwriting organization framework infused with best-in-class UW talent

Matthew Moore
President, GRS Underwriting



### **Markets**

- Lead underwriting strategy and execution in their market, across all products
- Accountable for market performance, Underwriting P&L, combined ratio and GWP

### **Business CUOs**

4 new roles

2 external hires 2 internal hires



### **Core Underwriting**

- Single view of GRS portfolio and underwriting strategy (incl. ceded reinsurance)
- Common performance management framework
- Enhanced global underwriting capability

Portfolio Management
Planning
Performance

2 new roles

2 external hires



### **Products & Solutions**

- Lead underwriting strategy for their product globally
- Accountable for global product performance, Underwriting P&L, combined ratio and GWP
- Innovative and new products and solutions

Global Product Leaders
Insurance Solutions

5 new roles

2 external hires 3 internal hires



# Globally coordinated, locally executed underwriting will be key for optimizing performance across the cycle



### **GRS Global Product Boards**

Established 4 global product boards involving BU demand and supply side leadership to drive unified global product strategies for GRS

Casualty

**Property** 

Credit

**Financial Lines** 

Global product boards will be a critical mechanism to:

- Align product strategies across GRS through contextual understanding paired with executional capabilities
- ✓ Support 1<sup>st</sup> line risk management by defining risk appetite
- ✓ Inform portfolio steering to achieve consistent risk-adjusted returns through capital/growth strategies
- ✓ Leverage global expertise and practices

Product boards will improve strategy alignment, enable agile execution, and accelerate flow of contemporary intelligence on risk and competition

Numerous initiatives are underway, aimed to unlock the combined capabilities of 'One GRS', leveraging our GRS Operating Model...

Where & how do we play?

### **Portfolio Composition**

Construct and monitor our portfolio composition to best support GRS' strategic choices and LMG's aspirations

### Emerging Risks & Opportunities

Develop a go-forward strategy for GRS to capitalize on future market opportunities, including ESG, Energy Transition, and Cyber

### How will we execute?

### Necessary Capabilities for Success

Ensure that our data strategy, MIS reporting, and strategic management processes enable execution of our 'One GRS' transformation

All supported by enabling a high-performance culture

Enabled by our underwriting and operating model frameworks, there are numerous initiatives underway to improve consistency in approach, internal communication and feedback loops, shared knowledge on external trends, and dynamic portfolio management



## Key Takeaways and Focus Areas

Our foundation is a strong, well-diversified portfolio with access to profitable risks and clients, globally

- Building a data-driven, expertise-focused, strong governance, connected underwriting organization and system
- Offering a dynamic and intentional portfolio of products and solutions that address existing coverages and new and emerging risks
- Executing our integrated operating model as One GRS, with a focus on efficiency and effectiveness
- Investing in capabilities and technology for the future
- Fostering a high-performing, equitable, and inclusive culture





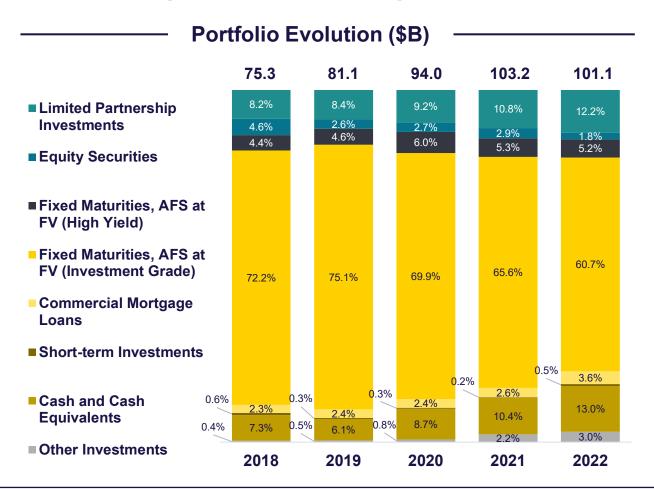
# Liberty Mutual Investments

Vlad Barbalat, Chief Investment Officer



### **Investments Overview**

### Winning with purpose, together – with a strategy built on integrity, profit and growth



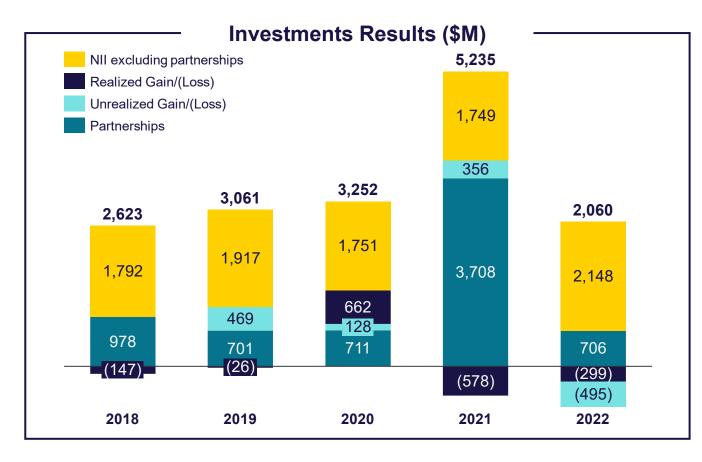
### **Highlights**

- Our mission: create capital while meeting business needs
- We employ a modified total return strategy
  - Turn over the portfolio as opportunities arise
  - Operate well within risk and operating constraints
- We de-risked the portfolio in 2019 due to late cycle dynamics (pre-pandemic); entered 2020 conservatively
- We actively manage fixed income: increased non-IG credit in 2020 (high relative value), still overweight
- We capture illiquidity / complexity premia with partnerships; higher allocations driven partly by exceptional 2021 returns
- Our public equity strategy is passive, but we tactically adjust the allocation in context of total portfolio strategy
- We are overweight cash (includes operating cash)



### Performance

#### The investment team's contribution has been strong: \$16.2B of pre-tax income over 5 years



#### Highlights

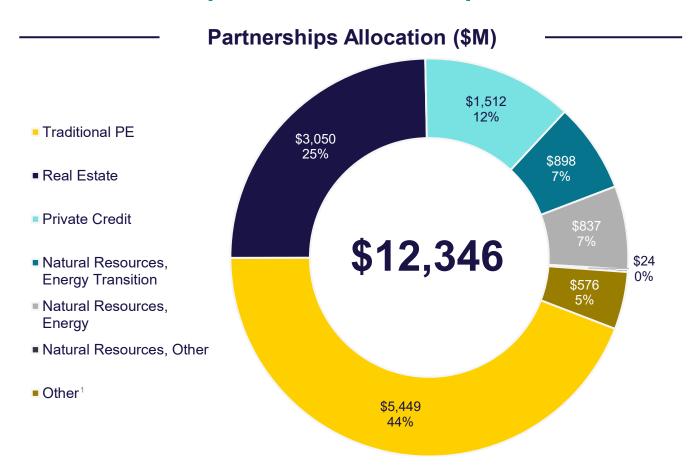
- Modified total return strategy and our long-standing partnership strategy have been key drivers of returns
- After an exceptional 2021, we have seen some market retrenchment in 2022
- NII is increasing as we capture higher yields

Pull to Par As of 12/31/22				
Unrealized Gain/Loss (\$ Millions)	Pull to Par (\$ Millions)			
(6,657)				
(5,355)	1,302			
(4,152)	1,203			
(3,115)	1,036			
	As of 12/31/22  Unrealized Gain/Loss (\$ Millions)  (6,657)  (5,355)  (4,152)			



### Partnerships Strategy

#### Our private investments portfolio is well-diversified and continues to evolve



#### **Highlights**

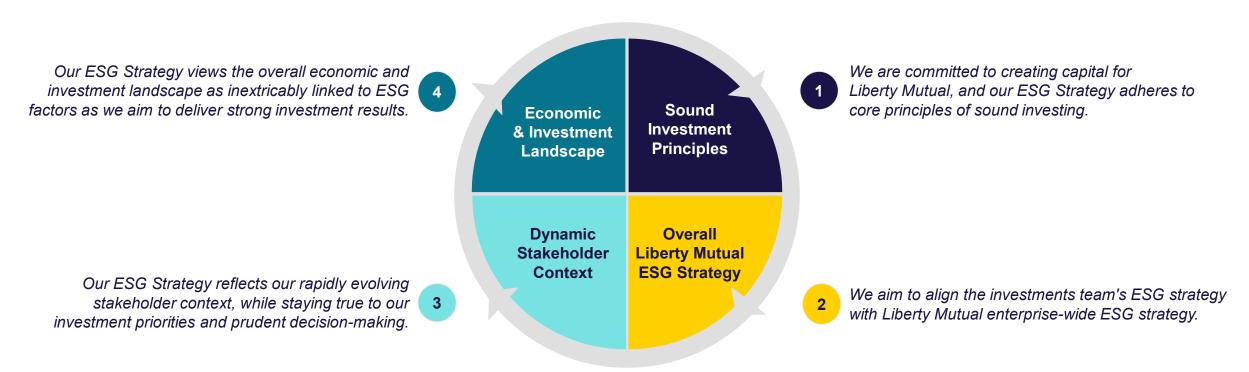
- We access private markets with a partnership-led strategy
- Partnerships have contributed \$6.8B of Net Investment Income over last 5 years
  - ~42% of LMI's total PTI contribution
  - <15% of total invested assets</p>
- Partnerships allocation increased 4% over last 5 years
  - Driven by significant appreciation, especially in 2021
  - Also driven partly by scaling up strategic programs
  - 101% increase in carry value over last 5 years
- Private Credit and Energy Transition will continue to grow
- Wind-down of non-renewable Natural Resources continues

<sup>1</sup> Other – Includes Special Situations, Tax Credits & Community Re-investment



# **ESG Strategy**

The LMI ESG Strategy aims to achieve strong investment results and is informed by our belief that those results are enhanced by carefully integrating ESG factors



Execution of our ESG strategy involves carefully integrating material environmental, social, and governance factors into the investment process, in keeping with Liberty Mutual's central purpose and core values.



# Improving Macro Outlook



Goods deflating / Services moderating

Wage pressure abating but, labor market tight

# **Europe Energy Crisis Averted**

Warmer weather = luck

LNG terminal construction



# **China Abandons Zero Covid**

Economic recovery displaces all other issues as #1 priority

# Innovation Remains Exceptionally Strong

Generative AI is having a moment Global defense sector gearing up for a new era



### Key Takeaways and Focus Areas

- Our mission—create capital—is fully aligned with Liberty's strategy.
- Performance has been strong: \$16.2B PTI over last 5 years.
- We are committed to total return, private assets, tactical flexibility.
- Our private portfolio is well-established, well-diversified, evolving.
- We will continue to make progress with our ESG strategy.
- Our job is not to predict the future; our job is to be prepared.

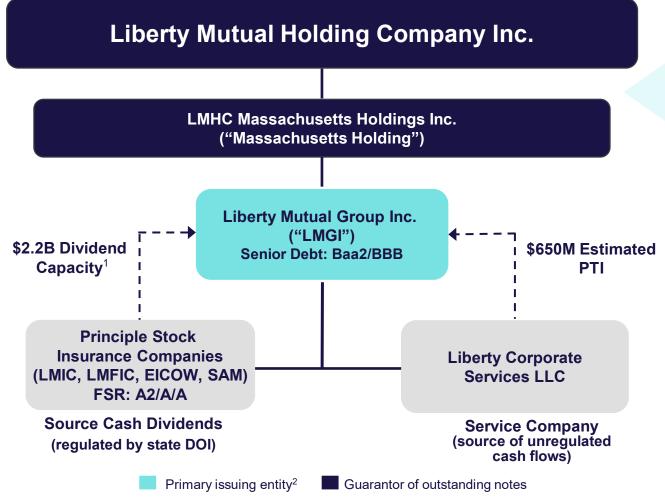


# Financial Update

Chris Peirce, Chief Financial Officer



# Liberty Mutual Holding Company Structure



Cash flows provided by operating insurance companies and service companies

**2023 Holding Company Interest Coverage:** <u>6.5x</u>

- Financial Strength Ratings ("FSR"): Moody's / S&P / A.M. Best
- Debt Ratings: Moody's / S&P

<sup>&</sup>lt;sup>1</sup> Represents the estimated maximum allowable dividend without prior regulatory approval in the state of domicile including approximately \$80 million of annual dividends related to non-redeemable perpetual preferred stock issuances by LMIC and LMFIC. Available dividend capacity as of December 31, 2022 is calculated as 2023 dividend capacity less dividends paid for the preceding 12 months. Dividends paid Jan 1, 2022 through December 31, 2022 for LMIC, LMFIC, EICOW and SAM were \$365 million, \$385 million, \$330 million and zero respectively.

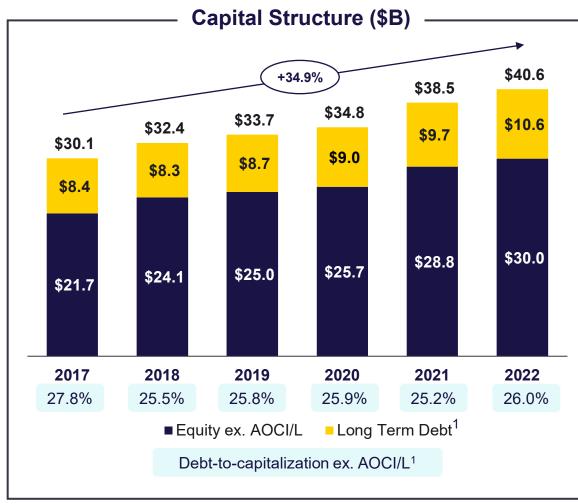
<sup>&</sup>lt;sup>2</sup> €500M senior notes maturing in 2024 issued out of Liberty Mutual Finance Europe DAC.

# Strong Balance Sheet & Liquidity Profile

**Total Committed** 

**Total Liquidity** 

Available Cash and ST Investments<sup>2</sup>



	Moody's	S&P	A.M. Best	
Financial Strength Rating	A2	Α	Α	
Outlook	Stable	Stable	Stable	
Surplus Notes Rating	Baa2 <i>(3)</i>	BBB+ <i>(2)</i>	bbb+ <i>(2)</i>	
Senior Debt Rating	Baa2 <i>(3)</i>	BBB <i>(3)</i>	bbb <i>(3)</i>	
Hybrid Debt Rating	Baa3 <i>(4)</i>	BB+ <i>(5)</i>	bb+ <i>(5)</i>	
(#) = Notching Implications				
Sources of Liquidity (\$M)		Am	ount Available	
Unguaranteed Facility expiring in	n April 2027		\$1,000	
FHLB Memberships		\$7,900		

\$8,900

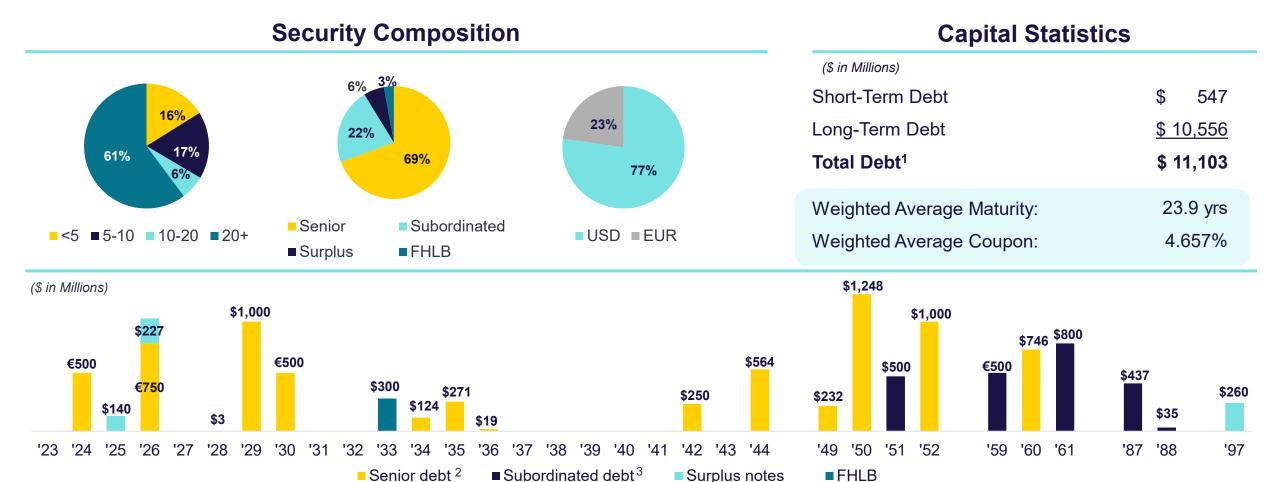
\$10,193

\$19,093

<sup>&</sup>lt;sup>1</sup> Excludes unamortized discount and debt issuance costs.

<sup>&</sup>lt;sup>2</sup> As of December 31, 2022.

### **Debt Capital Structure**



As of December 31, 2022



<sup>&</sup>lt;sup>1</sup> Total Debt excludes unamortized discount and unamortized issuance costs of (\$437) and (\$66), respectively.

<sup>&</sup>lt;sup>2</sup> Debt maturity profile excludes \$547M of senior notes maturing in June 2023. \$547M of senior notes maturing in June 2023 and €500M of senior notes maturing in March 2024 were prefunded in 2022.

<sup>&</sup>lt;sup>3</sup> Subordinated debt shown to final maturity date.

#### Risk Governance

Risk management is a core competency of the organization and is integrated throughout the Company's worldwide operations

**Enterprise Risk Management** 

Reserving Process

Each Committee's authority and oversight responsibilities are explicitly outlined in annually approved Committee Charters

**ERM Subsidiary Committees** 

**Credit Risk Committee** 

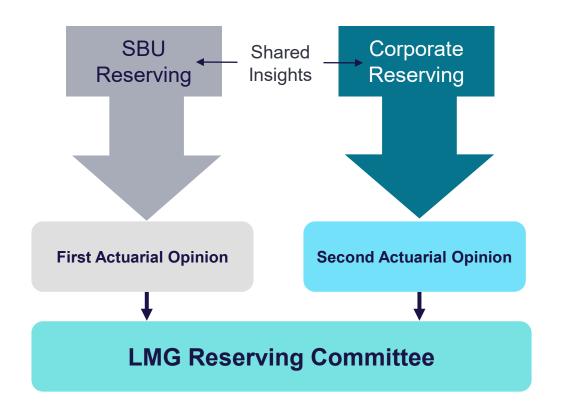
**Emerging Risks Committee** 

Catastrophe Underwriting Risk Committee

Model Risk Management Committee

GRS & GRM ERM
Committees







### ERM is a Key Element of the Strategic Planning Process

Ensures acceptable levels of risk are taken in accordance with defined risk appetite, tolerances, and limits aligned with strategic objectives

# **Business Planning**

Capital & PTOI
Tolerances
Measurement
Monitoring

### Risk Management

- Deliver target returns
- Generate profitable growth
- Create enterprise value

Goals

- Protect capital
- Meet our obligations to policyholders and debtholders
- Mitigate downside



#### Reinsurance

Key Objectives: Protect Capital, Manage Net Risk Tolerances, and Maintain Target Credit Ratings



#### **Property Catastrophe Protection**

- Main program provides more than \$3B of protection for HU and EQ losses through a combination of XoL, QS, and alternative capital for events occurring in North America
- Additional coverage is purchased to protect against nat cat losses in international property; and terror in domestic workers comp book



#### **Non-catastrophe Protection**

- Facultative and treaty reinsurance protection on a per risk, per policy, and/or per occurrence basis. Treaty coverage is provided on a pro rata and excess of loss basis
- · Covered LOBs: Property, Marine, Terrorism, Energy, Third Party Motor, Cyber, Financial Risk, Surety, Aviation and Casualty



#### **Adverse Development Covers**

- Economic protection against unfavorable reserve development covering legacy general liability, workers compensation and commercial auto liability reserves from accident years 2018 and prior including asbestos and environmental
- · Protection on legacy Ironshore liabilities



# **Key Financial Targets**

Guided by our commitment to integrity, profit, and growth, our near-term focus is on profitability

Double digit ROE

95% combined ratio

92% combined ratio for GRS

8

95% combined ratio for GRM

Business targets





# Presenter Bios



### Presenter Bios: Tim Sweeney



Tim Sweeney
President and Chief
Executive Officer

Tim Sweeney is President & CEO of Liberty Mutual Insurance, the sixth-largest global property and casualty insurer. Before being appointed to this role on January 1, 2023, Tim served as President of Liberty Mutual, overseeing the company's three global business units spanning personal and small commercial insurance; reinsurance and commercial and specialty insurance; and the internal management of the Liberty Mutual's global investable financial assets.

Since joining Liberty Mutual in 1993 as a director in the Corporate Strategy group, Tim has held leadership roles of increasing responsibility that have been the foundation of our growing company.

Tim currently serves on the board of directors of Blue Cross Blue Shield of Massachusetts; the Statue of Liberty-Ellis Island Foundation, Inc.; and the Massachusetts General Hospital annual gala to benefit children and young adults on the autism spectrum; he also serves on the executive committee of the board of the Massachusetts Business Roundtable.

Tim holds a BA in Economics from Harvard University and an MBA from Harvard Business School.

#### Presenter Bios: Jim MacPhee



Jim MacPhee President, Global Retail Markets

Jim MacPhee is President of Global Retail Markets at Liberty Mutual Insurance, the sixth-largest global property and casualty insurer. In this role, he is responsible for establishing the strategic direction for the company's \$34 billion global consumer and small commercial business, which is driven by 33,000 employees in 15 countries.

Since joining Liberty Mutual in 1991, Jim has held numerous leadership roles that have all been crucial to the growth and success of the company's US retail business.

Jim was the co-executive sponsor of WE@Liberty, Liberty Mutual's employee resource group for women and allies, for eight years. He recently became the co-executive sponsor of LEADA, Liberty Employees of African Descent & Allies; he also serves as a board director of the Pine Street Inn, New England's leading provider of housing, shelter, street outreach and job training for the homeless. Jim is a Fellow of the Casualty Actuarial Society and a member of the American Academy of Actuaries.

He earned both his BA in Mathematics and Secondary Education and his MA in Mathematics from Boston College.

#### Presenter Bios: Neeti Bhalla Johnson



Neeti Bhalla Johnson President, Global Risk Solutions

Neeti Bhalla Johnson is President of Global Risk Solutions (GRS) at Liberty Mutual Insurance, the sixth-largest global property and casualty insurer. In this role since July 2021, she leads the company's commercial and specialty insurance business unit, with operations in 24 countries producing \$15.0 billion in net written premium. GRS is recognized as having leading competitive positions and industry rankings.

Since joining the company in 2013, Neeti served as President and Chief Investment Officer, Liberty Mutual Investments.

Neeti is the executive co-sponsor of LEAAP@Liberty and an active participant in WE@Liberty, Liberty employee resource groups respectively focused on supporting Asian and female professionals. She has been featured in Working Mothers Magazine, Glass Hammer, Insurance Business America and Insurance AUM Journal, and has been honored by the Foreign Policy Association. Neeti is also a member of the board of directors of the Peterson Institute for International Economics, the International Council of the Belfer Center at the Harvard Kennedy School of Government and the board of trustees of the Rhodes Trust at the University of Oxford.

A Rhodes Scholar at Oxford University, Neeti earned an MBA and an MSc in Social Anthropology. She also holds a BA in Economics from Kenyatta University in Nairobi, Kenya.

#### Presenter Bios: Vlad Barbalat



Vlad Barbalat
Chief Investment Officer

Vlad Barbalat is President and Chief Investment Officer of Liberty Mutual Investments (LMI). In this role, he leads the investments business for Liberty Mutual Insurance, the sixth-largest global property and casualty insurer, overseeing LMI's mission to create capital by managing the company's globally invested financial assets.

Vlad joined Liberty Mutual in 2017 as Head of Investment Strategy, and was later promoted to Co-Head of Strategy and Asset Allocation for LMI. In 2021, he was appointed to his current role.

He is a member of Focusing Capital on the Long Term (FCLTGlobal), the Peterson Institute for International Economics' Global Future Council and the International Council of the Belfer Center at the Harvard Kennedy School of Government; he also serves on the board of the John F. Kennedy Library Foundation.

Vlad graduated summa cum laude from New York University in 2003, earning dual Bachelor of Science degrees in Finance and Information Systems, and completed his Chartered Financial Analyst designation in 2006.

### Presenter Bios: Chris Peirce



Chris Peirce
Chief Financial Officer

Chris Peirce is Executive Vice President and Chief Financial Officer of Liberty Mutual Insurance, the sixth-largest global property and casualty insurer. In his role, he leads the Corporate Finance team, which encompasses all corporate accounting and reporting, planning and capital management, corporate taxation, treasury, enterprise risk management and mergers & acquisitions groups worldwide. Under Chris' leadership, the team stewards the company's financial health and provides financial insights and counsel to Liberty Mutual's board of directors, Chief Executive Officer, and senior management team.

Previously, Chris served as President of the Global Specialty and Commercial Markets business units at Liberty Mutual and held various financial roles within Liberty International, including Chief Financial Officer from 2006 to 2011. He originally joined the company in 1995 as a manager in the Corporate Financial group.

Chris is a certified public accountant and received a bachelor's degree in Economics from Harvard University.

